



User Manual

Premium Toilet Support Arms

STRONG AND SUPPORTIVE

KA410SA

Updated: December 2024



Healthcare Solutions

Users MUST read and follow the user manual to ensure all instructions are followed and not compromised. It is recommended that this user manual be kept in an easily accessible place for quick reference.

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Premium Toilet Support Arms

KA410SA

Product Specifications

The KA410SA Premium Toilet Support Arms are designed to provide support to sit down and get up from the toilet for people who has difficulty standing up or lowering down when toileting.

Features

- Strong and durable support
- Arms can swing back when not in use
- Easy to clean
- Easily fits most standard toilets
- Rubber coated arm for a strong grip

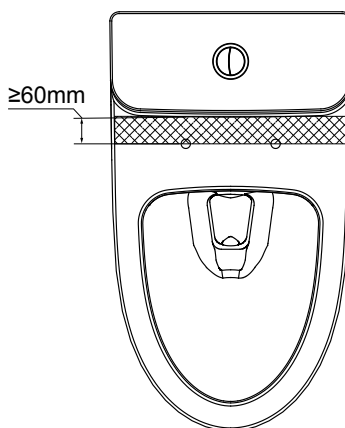
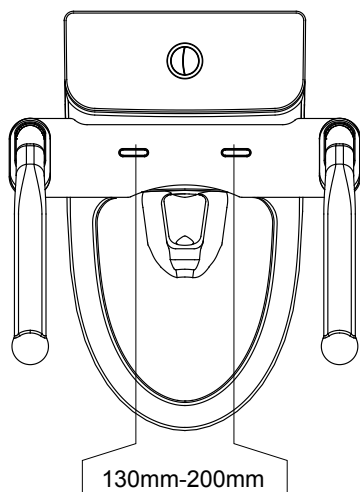
Product Code	KA410SA
Product Weight	5.8 kg
Overall Width	566 mm
Overall Depth	396 mm
Overall Height	218 mm
Width Between Arms	445 mm
Max User Weight	160 kg
Material	Mild steel base, Aluminium arm support with co-moulded TPE cover

Installation Requirements

The toilet must be fixed to the floor as required per the manual.

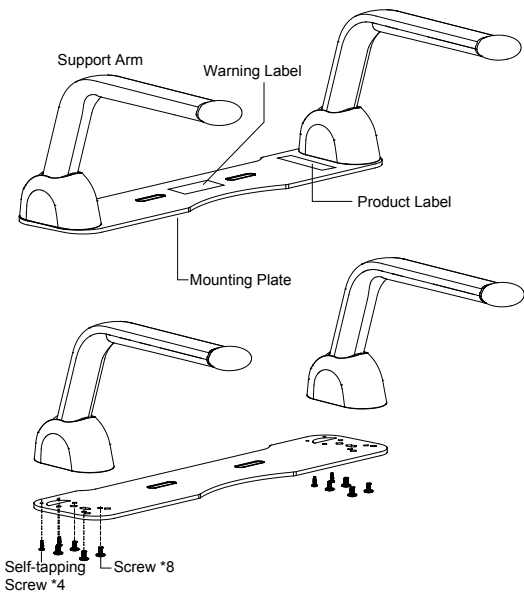
As shown in the image below, toilet seat must satisfy the following requirements to allow the installation of the support arms.

1. There must be a flat area of at least 60 mm in front of the toilet bank to prevent interference with the support arms.
2. The distance between the installation holes in the toilet seat must be in the range 130–200 mm.



Components

Toilet Support Arms and Assembly Kit



Assembly Kit	
	Self-tapping Screw x 4
	Screw M5x10mm x 8
	Washer x 2
	Integrated Screw Kit x 2
	Instructions x 1

Intallation Tools Needed	
	Screwdriver
	Soft wet cloth

Safety Precautions

Safe Use Environment

The product should only be used on a toilet that matches the installation requirements.

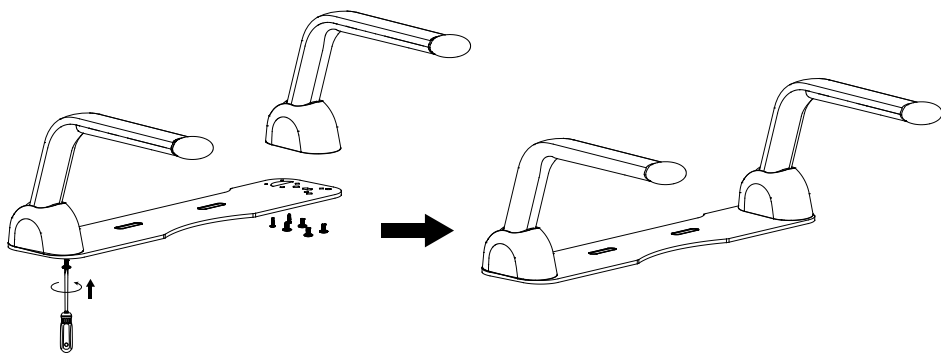
Safety Warnings

- The product should be installed and used as per manufacturer's recommendations.
- Ensure the arms are securely attached with the mounting plate in even contact with the toilet.
- DO NOT exceed user weight capacity of 160kg.
- DO NOT sit on either support arm.
- Heavy or uneven weight distribution may cause stress to the metal fixing bolts and may eventually result in damage to the product.
- The weight capacity of this product may be reduced if the user applies their weight unevenly, forcefully or positions the product unevenly.
- The expected lifetime of the device is 6 years in homecare environment and 3 years in institute or high use environment.

Warning: Failure to follow these instructions can lead to serious injury or result in death. Misuse of the toilet support arms may void warranty.

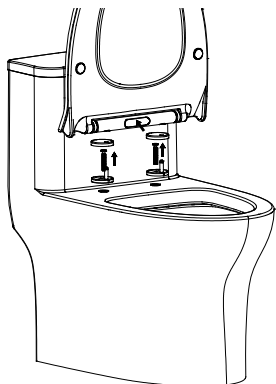
Installation Instructions

Step 1. Assemble support arms by securing the screws to attach both arms to the mounting plate. Secure four M5 screws first, then the two self-tapping screws.



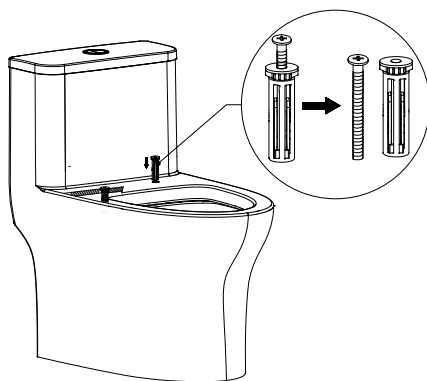
Step 2. Remove the toilet seat and mounting parts from the toilet in accordance with instructions for your toilet.

Note: The toilet in the image is for reference only. Your toilet may look different.

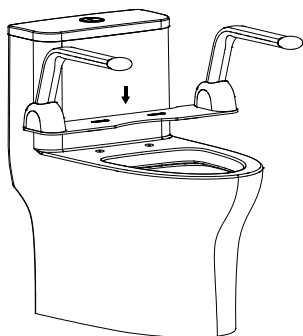


Step 3. Take the long screw out from the integrated screw kit. Insert the kit into the toilet mounting holes.

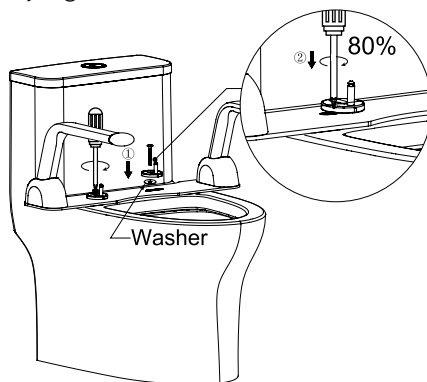
Note: Do not remove other parts in the integrated screw kit.



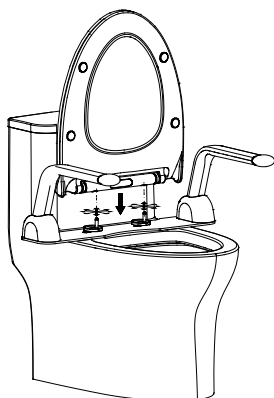
Step 4. Place the mounting plate onto the toilet, ensure the holes are in line with the toilet mounting holes.



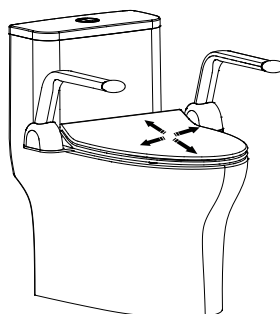
Step 5. Install the mounting plate using the toilet seat mounting parts and the two screws and two washers from integrated screw kit. Do not fully tighten the screws.



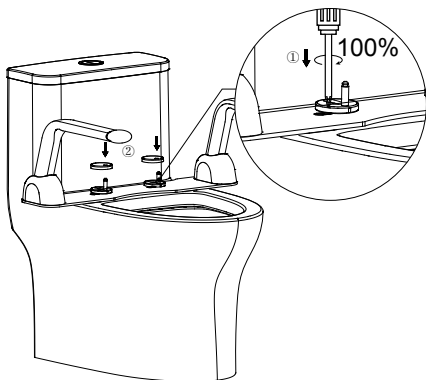
Step 6. Install the toilet seat back.



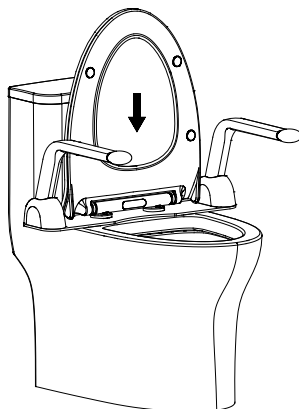
Step 7. Align the toilet seat to the toilet.



Step 8. Take off the toilet seat and then fully tighten the screws. Put on the hinge covers.



Step 9. Click the toilet seat back into place.



Reverse the above steps to dismantal the product from toilet.

Maintenance Instructions

Routine Inspections

- Periodically check that all the fasteners are secured.
- Periodically check plastic parts for cracks or damage.

Cleaning

- All surfaces may be cleaned with a damp cloth and mild soap.
- Support arms may be disinfected.
- DO NOT use harsh chemicals or abrasive cleaning products on any of the surfaces.

Servicing

We recommend a 6-month preventative maintenance service on the product. If you find that your product needs servicing, please contact your dealer for further servicing instructions.

Disposal Instruction

Please dispose of thoughtfully according to local government regulations.

Tested Against Standards

Product tested to ISO 17966:2016 Assistive products for personal hygiene that support users – Requirements and test methods.

Warranty Against Defects

Warranty for this product falls within K Care standard warranty services. Please see **www.kcare.com.au** for further warranty information. Any modifications made to the walker voids the testing standard and warranty.

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At Your Service

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